

drive

DeVilbiss[®]
HEALTHCARE



Riser Recliner Chairs

Instruction Manual

SAFETY

Thank you for purchasing this product. The product you have purchased combines state-of-the-art components with safety, comfort, and styling in mind. Please read and follow all instructions, warnings, and notes in this manual and all other accompanying literature before attempting to operate this product for the first time.

Please keep this manual with the riser recliner chair, or in a safe place. Contact Drive DeVilbiss Healthcare Ltd. or check our website for the latest version of this document. If there is any information in this manual which you do not understand, or if you require additional assistance for setup or operation, please contact your retailer or Drive DeVilbiss Healthcare Ltd.

Failure to follow the instructions, warnings, and notes in this manual and those located on your product can result in personal injury or product damage and will void the product warranty .

PURCHASER'S AGREEMENT

By accepting delivery of this product, you agree that you will not change, alter, or modify this product or remove or render inoperable or unsafe any guards, shields, or other safety features of this product; or that you will fail, refuse, or neglect to install any retrofit kits from time to time provided to enhance or preserve the safe use of this product.

SHIPPING AND DELIVERY

Before using your riser recliner chair, make sure your delivery is complete as some components may be individually packaged. If you do not receive a complete delivery, please contact your retailer immediately. Where damage has occurred during transport, either to the packaging or content, please contact your retailer.

CONTACT INFORMATION

For assistance in setting up, using, maintaining your riser recliner chair, to report unexpected operation or for any service, warranty, sales or customer service information regarding this product, please contact your retailer or Drive DeVilbiss Healthcare Ltd. Contact details for Drive DeVilbiss Healthcare Ltd. are located on the back page of this manual.

For Help & Support outside the United Kingdom, please contact the local distribution company from where this equipment was purchased. Failure to do so may result in the product warranty becoming void.

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This manual is generic and incorporates all functionality available across the Riser Recliner Range. Not all functions are available on all models. Please contact your retailer to determine the model you have purchased and the functions specific to that model.

Model Descriptions

MEMPHIS

The Memphis is a dual motor recliner with a 4 button handset upholstered in a soft feel Chenille fabric with a fully padded chaise and a memory foam seat. Available in 4 colours and either standard or petite size for a better fit. User weight upto 150kg (23.5st)

NEVADA

The Nevada is a dual motor recliner with a simple to operate 4 button handset, available upholstered in standard fabric or upholstered in a wipe down Crib 5 anti-microbial PVC for increased hygiene and fire safety ideal for use in multi-user care environments, (refers to Crib 5 AM-PVC only), with a user weight of up to 150kg (23.5st).

CHICAGO

The Chicago is a single motor recliner with a simple to operate 2 button handset, available upholstered in standard fabric or upholstered in a wipe down Crib 5 anti-microbial PVC for increased hygiene and fire safety ideal for use in multi-user care environments, (refers to Crib 5 AM-PVC only), with user weight of 150kg (23.5st).

INDIANA

The Indiana is a single motor recliner with a 2 button handset upholstered in a soft feel Chenille fabric with a fully padded chaise. Available in 4 colours and either standard or petite size for a better fit, with a user weight of up to 150kg (23.5st).



Please retain this manual for future reference, read and follow the information in the owner's manual.



Warning: Beware of potential hazard



Tools

We do not recommend the use of power tools in the assembly of this product.



Assembly

2 Person



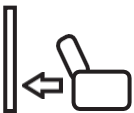
Assembly Difficulty

Medium



Estimate of time to construct

Less than 1 Hr.



Distance from Wall

0.60 m



Maximum Weight Capacity: 150 kg



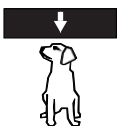
Indoor Use Only. Maintain and store in a clean and dry environment.



Pinch/Crush Points Hazard! Do not place objects or appendages in the path of moving parts.



Class II Electrical Appliance.



Do not place objects under the lift chair. Make sure area is clear of obstructions including pets and children during operation.

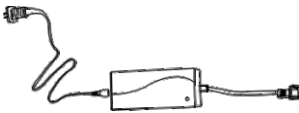


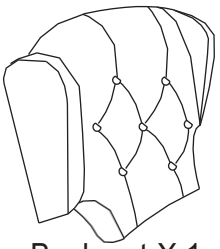
We recommend that you do not connect an extension cord to the AC/DC convertor or the battery charger (if applicable).



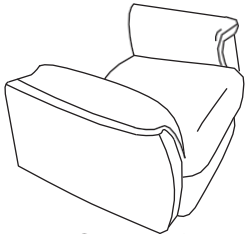
Properly dispose of all electronic components, including the external transformer, handset, actuator motor, and wiring. Contact your retailer for more information.

- Keep this instruction manual for future reference.
- DO NOT use any sharp objects to open plastic wrapped components as damage may be caused to product or components
- It is important to only use this product on firm, protected, level ground to avoid scratches.
- Keep all small parts out of reach of children and animals.
- Make sure you have all the components, fixtures and fittings as listed in this instruction manual.
- Remove all packaging and place the components on top of the empty box or on a clean floor to prevent them from becoming scratched.
- Make sure you have the right tools and a clean, dry and spacious area for assembly.
- Assemble on a flat/firm surface to avoid damage.
- Assemble in the room you intend to use the chair or as close as possible to that room.
- Carefully follow each assembly step in the correct order to prevent incorrect assembly.
- Before use, ensure that the product is fully assembled, and all screws are fully tightened.
- Do not discard any packaging until the product is fully assembled this will avoid disposing of any parts.
- The use of power tools for assembly is not required or recommended.
- Do not tighten screws until product is fully assembled.
- Do not overtighten screws and/or bolts.
- Do not use or attempt to assemble this product if parts are missing, damaged or worn.
- Do not expose the handset to heat otherwise the rubber material may become soft and sticky.

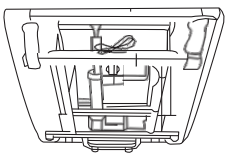
Parts List		
1 x Back	1 x Seat	1 x Power Kit 



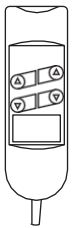
Backrest X 1



Seat X 1



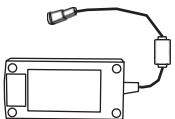
Mech & Motor X 1



Handset X 1



Main Plug X 1



Transformer X 1



Castor X 2 (dual)

Anti-tip feet x 2-
(single)



Tools X 1



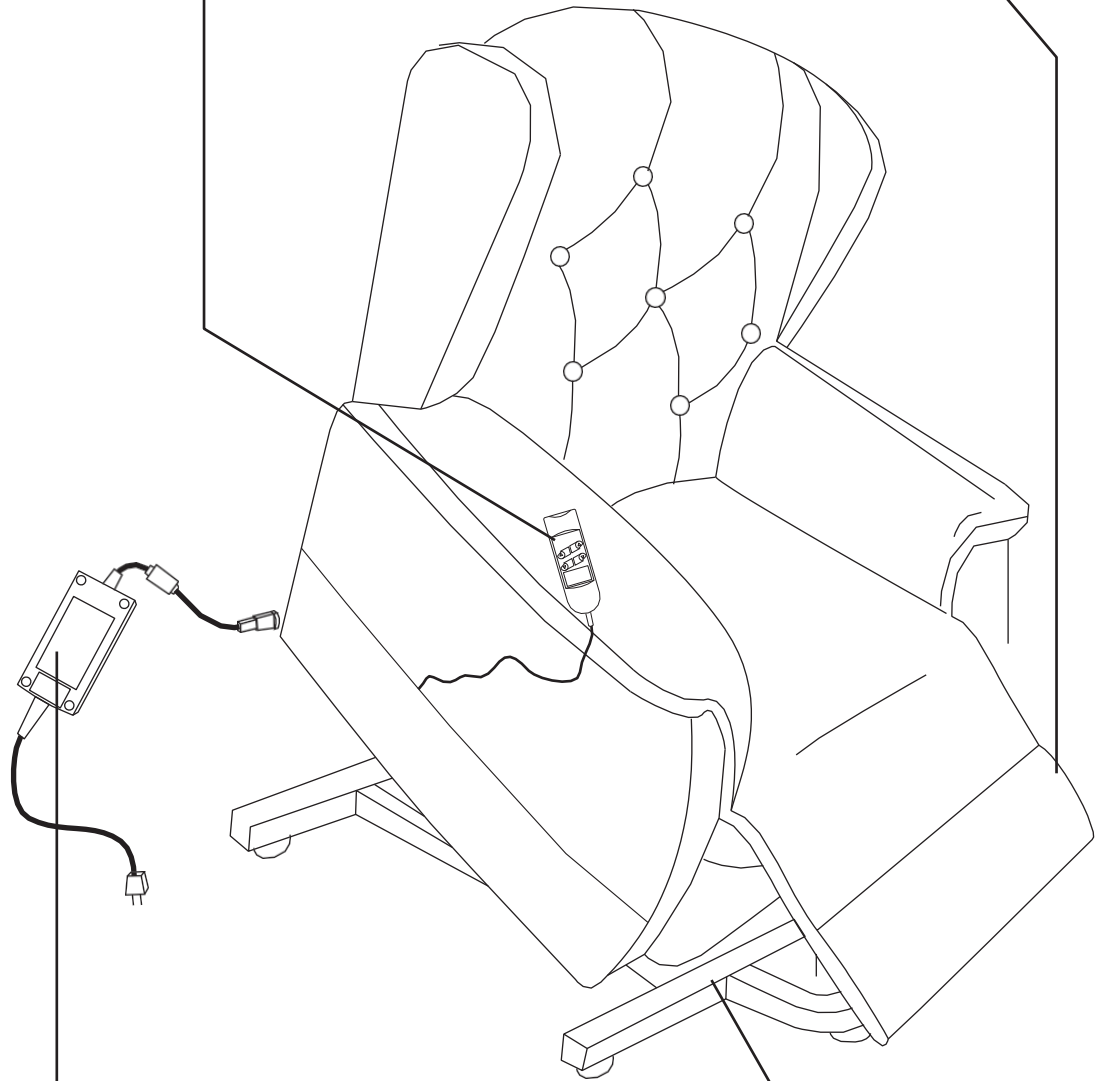
Nut X 4

HANDBSET:

Needed to operate the various functions of the lift chair.

FOOTREST EXTENSION:

Provides extension and folds up neatly when lift chair is in the upright or lift positions.



EXTERNAL TRANSFORMER, POWER CORD:

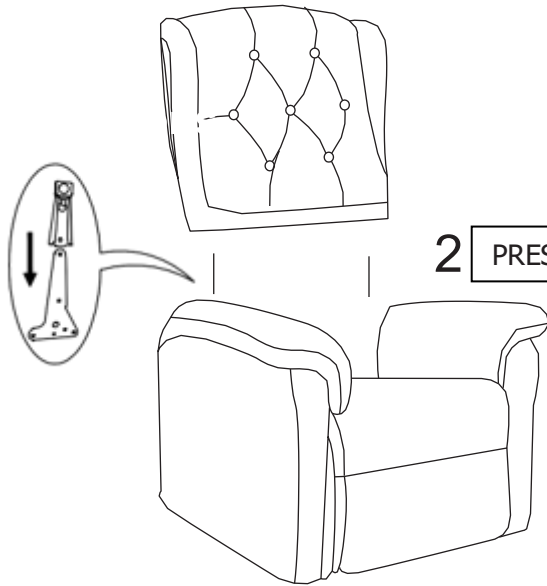
Connects to a standard electrical outlet to provide power to the riser recliner chair; may be equipped with an LED which will show green to indicate power to the transformer.

LIFT MECHANISM:

Responds to the hand control commands to position the chair.

1

Align the female brackets at the back onto the male brackets at the seat, insert and push to the end, make sure the brackets are secured in position

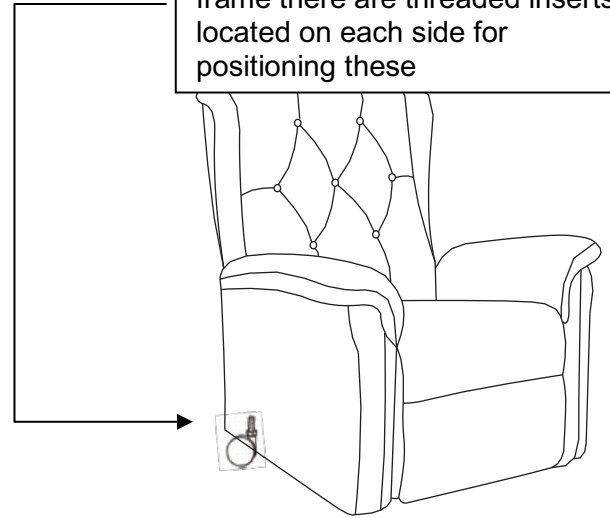


2

PRESS & CLICK

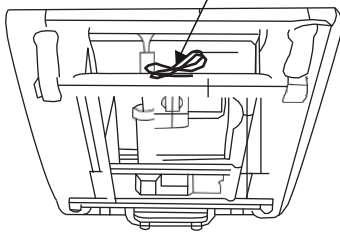
4

Dual Motor- Attach castors to each side of the rear bottom frame there are threaded inserts located on each side for positioning these



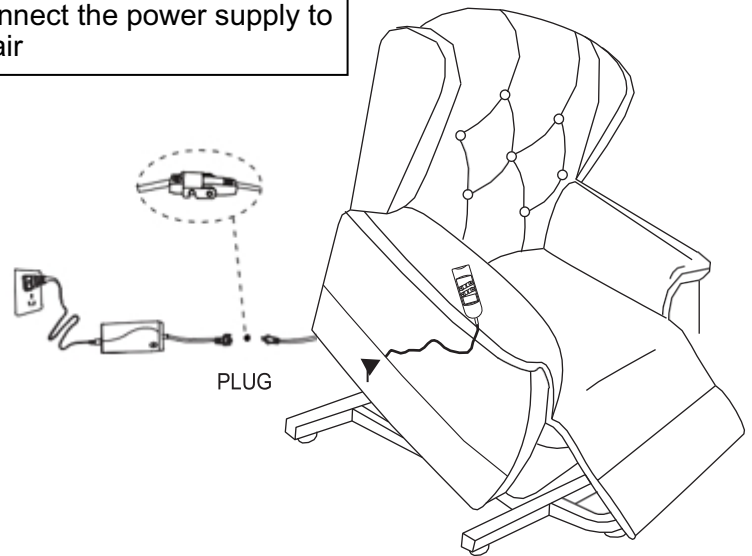
3

Cut the plastic cable tie.
Do not cut the wire!



5

Connect the power supply to chair



The battery backup facility is located within the external transformer separate from the chair. The facility requires two 9V PP3 batteries (not supplied).

To install or replace the battery backup facility:

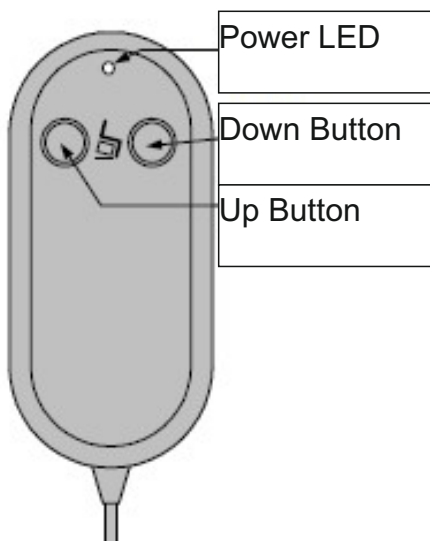
1. Unplug the external transformer from the mains.
2. Slide off the plastic cover on the underside of the transformer to access the battery void.
3. Remove any old batteries and unplug them from the transformer (if applicable).
4. Connect the two batteries to the two cables within the battery void.
5. Position the batteries in to the battery void and replace the plastic cover.

Battery backup operating instructions:

The battery backup facility will operate automatically in the event of a power cut. The battery backup will be considerably slower than during normal operation. Operate the chair as normal, until the chair is in the normal or raised position. The power on the backup batteries is extremely limited. The chair should be returned to the position described above and then the batteries replaced or recharged.

Note: Your model may not include the battery backup facility.

Single Motor Chair Operation



General Operation (all models)

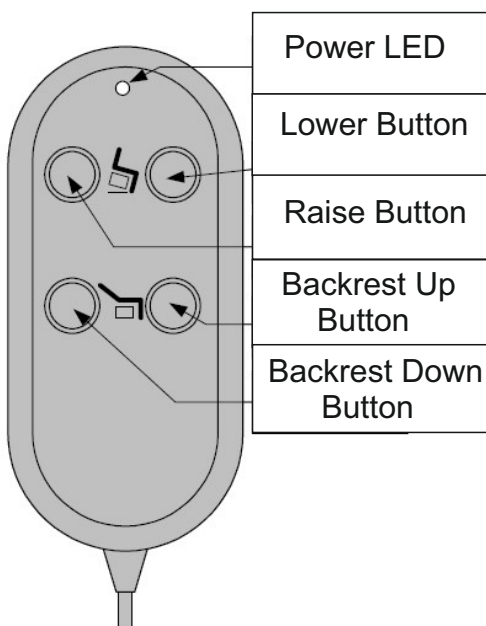
To allow the armchair to operate, the key jack must first be inserted in to the safety lock. This is a safety precaution and the key jack should be removed when the handset is not in use to prevent accidental movement of the armchair. The power LED will illuminate when the armchair is operating.

Ensure that you have read the section on Personal Safety before operating the armchair.

Operation (Basic 2 button Handset)

Press the 'Up' button to raise the back rest to the upright position, lower the leg rest and raise / tilt the armchair to allow easy access. *Applies to Chicago and Indiana*
 Press the 'Down' button to lower the armchair, elevate the leg rest and recline the back rest. The leg rest elevates and the back rest reclines simultaneously.

Dual Motor Chair Operation



Operation (Basic 4 button Handset)

Press the Raise button to lower the legrest to its normal position and raise / tilt the armchair to allow easy access. Press Lower button to lower the chair then elevate the legrest.

Press the Backrest Up button to raise the backrest. Press the Backrest Down button to recline the backrest.

Applies to Nevada and Memphis armchairs

Some chairs are supplied with both a 2-Button and a 3-Button Handset. (e.g. CLR15)



2-Button Handset (No Tilt function)

1. Return Button
Press to raise the backrest and lower the footrest.
2. Recline Button
Press to lower the backrest and raise the footrest.

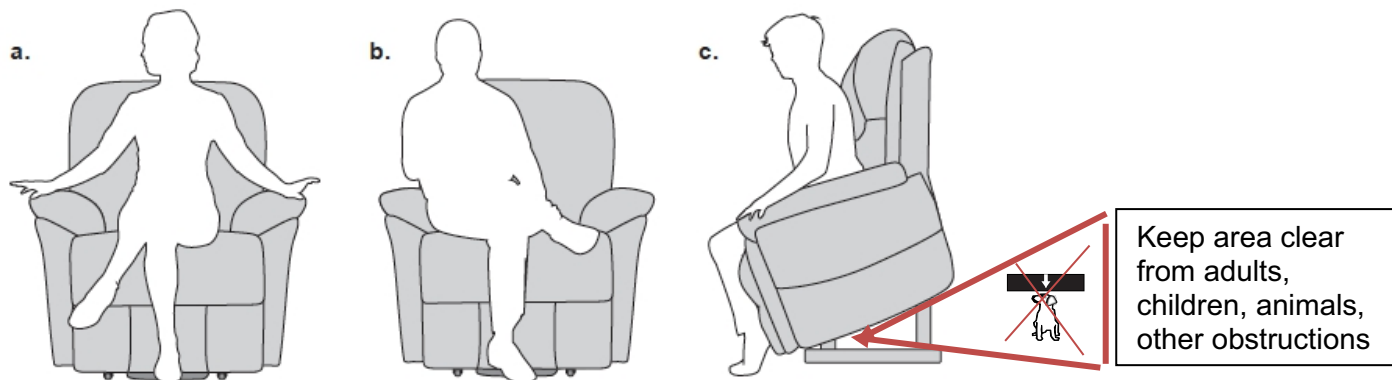


3- Button Handset

1. Raise Button
Press to raise the backrest, lower the footrest and then tilt the chair.
2. Recline Button
Press to lower the chair and then the backrest will recline and the footrest raise.
3. Reset Button
Press to return the backrest, footrest and seat to the normal position.

SAFE SEATING POSITION

The chair is a lifting device and it is important that you are positioned correctly in the chair when rising and lowering. If the correct body position is not maintained there is a risk of injury or damage to the chair. The central position should be used either in the standing or sitting mode.



- a) Correct position: Sit centrally with arms on the chair.
- b) Incorrect position: This will place excessive strain on the mechanism plus the body is unstable.
- c) Using the chair to stand.
(Refer to handset operation on page 10)

If you are not using the chair, it should not be left in the UP or RECLINED position. When the chair is in the sitting position it can of course be used as a normal piece of furniture.



Before operating the controls ensure that children and pets will not be trapped and that the chair is not obstructed in any way. Do not attempt to get out of the chair with the footrest in the raised position - the mechanism may be damaged by putting too great a weight on it.



When the chair and footrest are raised, keep the indicated areas clear of pets, children, bags or any obstruction (see images above). Always ensure that cables or tubes are not trapped in any part of the moving mechanism.

Please read and follow these safety guidelines to get the very best use from your chair. Please note failure to follow these guidelines could result in injury or damage and invalidate the warranty.

Always use this chair in accordance with this manual

- Situate the chair on a flat/level surface.
- Ensure that just one person uses the chair at a time.
- Care to be taken with stowage of the handset to ensure the handset cable presents no strangulation hazards to children.
- Do not let children play with the handset or any other aspects of the chair.
- Ensure mains cable does not pose a trip hazard.
- Do not leave children or pets unsupervised in or directly around the chair due to potential trapping hazards from the mechanism.
- The rise/recline of the footrest is supported by a scissor mechanism; take care to avoid trapping clothing, blankets, fingers etc.
- We do not recommend the use of throws or additional loose covers on or near the moving mechanisms.
- Plug the power lead directly into an electric socket, do not use extension cables.
- To avoid over heating Do not cover the transformer.
- The footrest should not be used as a seat, it is just for feet and not designed to bear the full weight load.
- Please observe the weight limit for the chair. Please refer to the chair specifications as provided by your retailer.
- Do not 'drop' into the chair, especially if in partially raised position.
- Do not stand on the chair or the footrest.
- Do not use this chair as a bed.
- Do not sit on the arms.
- Do not lean or apply downward force to the chair-back while in recline position.
- Do not attempt to exit the chair while in the recline position.
- Ensure the chair is placed at a suitable distance from walls and other objects/furniture to allow full operation of the chair without causing collision or damage.
- Check on a regular basis that any bolts, screws or knobs are fixed securely.
- Visually inspect the handset, wiring, transformer of the chair for signs of wear on a regular basis.
- Avoid ingress of food or drink spillages to the electrical parts.
- To move the chair, lift, do not drag as this may cause damage to the lifting mechanism and entrap cables.
- Use minimum of 2 abled people to move the chair.
(ensure the chair is disconnected from the mains supply)
- Only move the chair while in the closed/rest position and do not move the chair while occupied.
- If the chair has been moved check the wires are clear of the mechanism before use.
- Take care from electric, gas or open fires near to the chair and ensure cigarettes and matches are properly extinguished.
- Take care to avoid sharp objects coming into contact with the chair such as buckles, metal fasteners, needles / pins, scissors etc.
- If the chair has been moved check the wires are clear of the chair base or other furniture before use.

If there is any information in this manual which you do not understand, or if you require additional assistance for setup or operation, please contact your retailer.

Caution and traceability details are contained on the underside of the footrest and on the frame at the back of the chair.

Drive DeVilbiss Healthcare Ltd - HX2 9TN	
CARELESSNESS CAUSES FIRE	
Batch Number	Date of Manufacture
This item does not include a Schedule 3 Interliner	
To comply with the Furniture and Furnishings (Fire) (Safety) Regulations 1988 -	
This article contains a foam filling which has been tested to ensure compliance with the relevant ignitability test.	
All covers have been tested to ensure that they are match and cigarette resistant.	
Issue: 2022-05	

For further information relating to the identification of this product (product code, serial number and date of manufacture) please refer to the product label located on the underside frame of the riser recliner.



Do not allow children to play on this mechanised furniture or operate the mechanism. Legrest folds down on closing so that a child could possibly be injured. Always leave in an upright and closed position. Keep hands and feet clear of the mechanism. Only the occupant should operate it.

Servicing

Rise recliner armchairs should be serviced annually, if the armchair is used in a single user environment. Armchairs which are used in a multi-user environment (for example in communal accommodation) may have to be serviced more frequently. Servicing should be completed by competent personnel such as a Drive DeVilbiss Healthcare Ltd dealer or a service contractor. Contact Drive DeVilbiss Healthcare Ltd for a servicing schedule.

Care Guidance for Fabric

- Cleaning the Upholstery – all fabric except PVC. The upholstery should be cleaned by professional cleaners. For minor cleaning, wipe down with a damp cloth.
- To avoid fading do not over expose to sunlight.

Cleaning Fabric Upholstery: Spots and Spills

- In all cases remove excess spillage as quickly as possible using a clean white absorbent cloth or paper roll.
- Blot the stained area so that the fabric is as dry as possible.
- Always use a dabbing rather than a rubbing action. Rubbing can abrade the fabric surface of your upholstery and cause roughened or pilled patches.
- If necessary, use clear, lukewarm water and gently blot the spill with a damp cloth do not soak.
- Allow the fabric to dry naturally.

This information is provided as guidance only and for any major spill or stain we would recommend professional cleaning.



Covers should not be allowed to come in direct contact with any type of heat source, e.g., a space heater, cigarette or candle as personal injury or fire damage may occur.



We strongly recommend you do not smoke while seated in or using your lift chair. You must adhere to the following safety guidelines if you decide to smoke while seated in or using your lift chair:

- Do not leave lit cigarettes unattended.
- Always keep ashtrays at a safe distance from the lift chairs.
- Always make sure cigarettes/cigars are completely extinguished before disposal.

Electronics Care

- Inspect all wiring to make sure they are not damaged or frayed.
- If damage is present, unplug the lift chair and contact your retailer for service.
- Keep all electronics free from moisture and extreme temperatures.
- This chair is intended for indoor use only.



To prevent any electrical shock. Ensure that any wires leading from the external transformer to the electrical outlet are kept clear of lift chair pinch points and mechanical linkages.

Disposal and Recycling

When the riser recliner chair, the electrical system or any associated packaging and accessories have come to the end of their useful life, follow local recycling and W.E.E.E. (Waste Electrical and Electronic Equipment) policies for disposal.

Your chair must be disposed of according to applicable local and national statutory regulations. Contact your local waste disposal agency for information on proper disposal of lift chair packing, metal frame components, covers, electronic components, and batteries.



Plastic bags are a suffocation hazard. Dispose of plastic bags properly and do not allow children to play with them.

Troubleshooting

Where do I find the batch number on my lift chair?

You can find the batch number in two locations - one is on the back underside of frame and the second is underneath the footrest of the chair. Please note that batch numbers must be provided in order for any replacement parts or service to be carried out.

Who do I call for service?

Contact your retailer for service.

Frequently Asked Questions

What if my lift chair does not operate at all?

- Ensure the external transformer is plugged into a properly wired electrical outlet.
- Check the circuit breaker box connected to the electrical outlet.
- Ensure the connector cable is plugged into the external transformer.
- Ensure the handset and motor(s) are plugged in properly.
- Ensure the connector cable is plugged into the motor(s).
- If the chair is still not operational, contact your retailer.

What if my chair operates in one direction only?

- Check the UP/DOWN switch on the handset to make sure there is a smooth movement from the UP position to the DOWN position. If the switch is sticking in either position, the handset may need to be replaced.
- Move the UP/DOWN switch on the handset to the UP and DOWN positions and listen for a clicking noise from the external transformer. If there is no noise, then the motor may not be receiving power from the handset control and the handset may need to be replaced.
- Contact your retailer for further assistance.

What if my lift chair stops during a lifting cycle?

- The floor may be uneven or the carpet may be affecting the chair position.

What if my chair or handset start to overheat or smell like smoke?

Unplug the mains and discontinue use of the chair immediately. Contact your retailer for further assistance.



If you are uncertain about your chair and the way it is working, unplug it and contact your retailer for further assistance.

Your new chair is covered by a warranty (see further details below), please note that this does not include:

- Damage caused by use over the maximum weight limit.
- Damage caused by neglect or improper use (e.g. people sitting on the arms or elevated footrest).
- Fading over time or due to prolonged exposure to sunlight.
- Damage from spills and leaks.
- Cigarette or match burns.
- Damage from collisions with wall or other objects too close to the chair.
- Accidental tears and damage.
- Damage caused by animals (scratches/claw and bites/teeth).
- Damage caused by inappropriate cleaning or maintenance.
- Unauthorised repairs or adaptations.

In the event of issues with your chair, contact your retailer quoting the batch number which are located on the chair on the underside of the footrest and on the frame at the back of the chair.

If you find a fault with any electrical element of the chair, unplug the chair and contact your retailer quoting the model name and batch number which are located on the chair on the underside of the footrest and on the frame at the back of the chair.

The warranty is non-transferrable.

The warranty period is 2 years from date of delivery.

The Manufacturer reserves the right to alter without notice any weights, measurements or other technical data presented in this manual.

Please contact your retailer in the event of a warranty claim.

This does not affect your statutory rights.

Your riser recliner chair comes with a comprehensive warranty. For warranty issues and claims please contact your Drive DeVilbiss Healthcare Ltd dealer.

Warranty Conditions:

1. Any work or replacement part installation must be carried out by an authorised Drive DeVilbiss Healthcare Ltd dealer / service agent.
2. To apply the warranty should your armchair require attention please contact your Drive DeVilbiss Healthcare Ltd dealer.
3. Should any part of the armchair require repair or full or part replacement as a result of a manufacturing or material defect within the warranty period, parts will be supplied free of charge. Please note the guarantee is not transferable.
4. The warranty period is 1 year for all types of user.
5. An additional year's warranty is added to chairs used in domestic single user environments (making a total of 2 years warranty).
6. Any repaired or replaced parts will be covered by this warranty for the balance of the warranty period on the armchair.
7. Parts replaced after the original warranty has expired will be covered by a three-month warranty.
8. Consumable items supplied will not generally be covered during the normal warranty period unless such items require repair or replacement clearly as a direct result of a manufacturing or material defect. Such items include (among others): fabric, foam, batteries
9. The warranty conditions apply to brand new chairs. If you are unsure whether your chair is covered, check with your Drive DeVilbiss Healthcare Ltd dealer. Products supplied by Drive DeVilbiss Healthcare Ltd as secondhand carry a six-month warranty.
10. Under normal circumstances, no responsibility will be accepted where the armchair has required assistance as a direct result of:
 - a) The armchair part not having been maintained in accordance with the manufacturer's recommendations.
 - b) Failure to use the manufacturer's specified parts
 - c) The armchair or part having been damaged due to neglect, accident or improper use
 - d) The armchair or part having been altered from the manufacturer's specifications or repairs having been attempted before the service agent is notified.

In the event of your armchair requiring attention, please contact your service agent / dealer and give all relevant details so they can act quickly. Please contact Drive DeVilbiss Healthcare Ltd for advice if you do not know where the armchair was originally purchased from.

The manufacturer reserves the right to alter without notice any weights, measurements or other technical data shown in this manual. All figures, measurements and capacities shown in this manual are approximate and do not constitute specifications.

Chair Model	Chair dimensions			Seat dimensions			Battery Backup
	Depth	Width	Height	Depth	Width	Height	
Chicago (Standard)	95cm / 37½"	82cm / 32¼"	110cm / 43¼"	55cm / 21½"	49cm / 19¼"	49cm / 19¾"	No *
Chicago (Petite)	88cm / 34½"	78cm / 30¾"	103cm / 40½"	47cm / 18½"	47cm / 18½"	44cm / 17¼"	No
Nevada (Standard)	92cm / 36¼"	86cm / 34"	110cm / 43½"	53cm / 21"	49cm / 19¼"	46cm / 18"	Yes
Nevada (Petite)	87cm / 34¼"	82cm / 32¼"	101cm / 40"	48cm / 19"	44cm / 17¼"	46cm / 18"	Yes
Nevada (Grande)	90cm / 35½"	90cm / 35½"	110cm / 43¼"	52cm / 20½"	52cm / 20½"	48cm / 19"	Yes
Indiana (Standard)	94cm / 37"	81cm / 32"	108cm / 42½"	55cm / 21½"	49cm / 19¼"	51cm / 20"	Yes
Indiana (Petite)	86cm / 34"	79cm / 31"	103cm / 40½"	48cm / 19"	48cm / 19"	45cm / 17¾"	Yes
Memphis(Standard)	92cm / 36"	83cm / 32¾"	112cm / 44"	46cm / 18"	53cm / 21"	47cm / 18½"	Yes
Memphis (Petite)	85cm / 33½"	78cm / 30¾"	104cm / 41"	46cm / 18"	48cm / 19"	47cm / 18½"	Yes

* Chicago (Standard) chairs covered with PVC fabric, are supplied with a battery backup.

All the dimensions are for the armchairs in their normal chair position. Tolerance is ± 30 mm.

All units should be placed with the back at least 60cm away from the wall to prevent damage when reclining the chair.

Your riser recliner armchair complies with The Furniture and Furnishings (Fire) (Safety) Regulations 1988.

CONTACT INFORMATION



Drive DeVilbiss Healthcare Ltd.
Sidhil Business Park, Holmfield, Halifax,
West Yorkshire, HX2 9TN, Great Britain

Drive DeVilbiss Sidhil Ltd.
4 Trench Road, Mallusk, Newtownabbey
BT36 4TY, Northern Ireland

Tel: +44 (0) 845 0600 333
Email: info@drivedevilbiss.co.uk

Drive DeVilbiss Healthcare Ltd. provide these instructions for use.

N.B. IMAGES CONTAINED IN THIS DOCUMENT ARE FOR ILLUSTRATION AND PARTS IDENTIFICATION PURPOSES ONLY AND MAY NOT REFLECT FINAL PRODUCT OUTLOOK.



The Chairworks Manufacturing Group Ltd.
9 Shenghui South Road, Nantou Town,
Zhongshan City, Guangdong Province, China



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